

## Android Image Fix

If you are using an Android phone and are having a problem with the check image, here are some additional tips that may help you:

Go into the camera settings and make sure HDR (rich tone) is "Off".

(Info on HDR <http://lifehacker.com/5991508/what-is-hdr-and-when-should-i-use-it-in-my-photos>)

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- Ensure all four corners are included and the image is in focus
- Center the check in the middle of the screen
- Place the check on a well-lit, dark-colored, plain surface that is not reflective

Some Androids, especially the Samsung Galaxy series, may require you to hold the camera very high above the check. Center the check in the window but hold it very high so the check appears much smaller in the window. Make sure you get the full check centered in the frame.

- Hold the camera steady - sometimes you may need to disable auto-focus
- It may be helpful to lower the resolution of your camera to a lower megapixel.
- If your end user is technical, they may have enabled "developer" options. This should be disabled for RDC.