

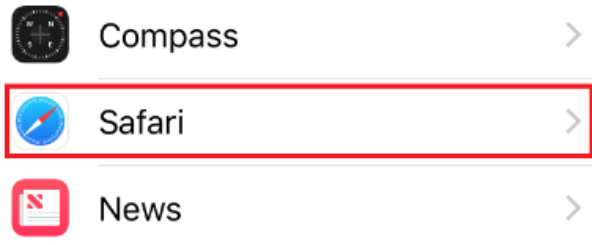
Customers trying to access Online Bill Pay using an Apple iPhone or iPad may receive an error message that cookies must be enabled. Please follow the steps for your browser to access Bill Pay. If any of these steps are unable to restore Online Bill Pay, please contact Customer Service at (630) 773-0350.



Apple Safari

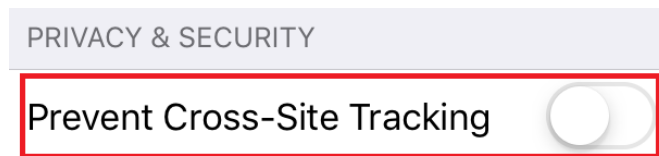


From the main apps screen, click 'Settings'



Scroll down and click 'Safari'

Scroll down and make sure 'Prevent Cross-Site Tracking' is off

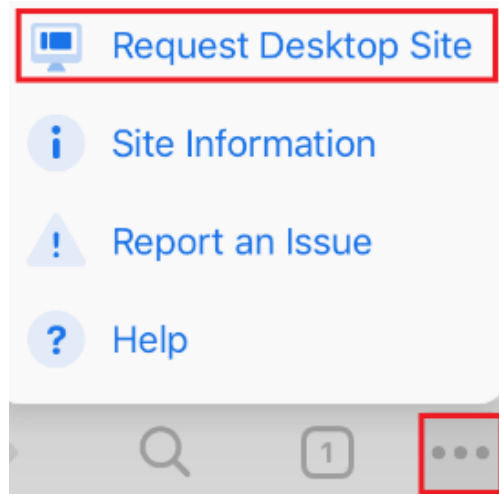


Clicking the 'Bill Payments' tab in Online Banking should now access Online Bill Pay

Google Chrome



While in the Google Chrome app, click the three dots in the bottom right corner, then scroll down and



click 'Request Desktop Site'

Click the 'Bill Payments' tab in Online Banking and then click 'click this Bill Pay link'



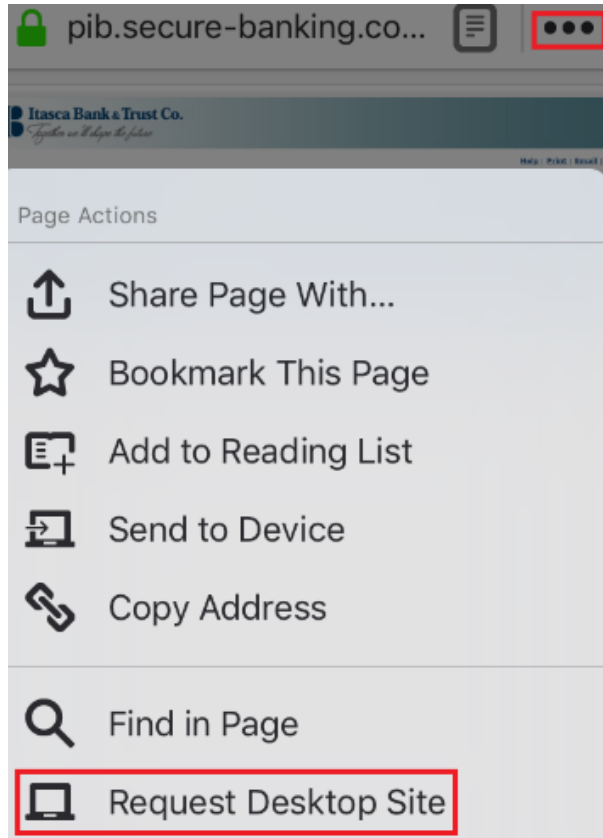
Your browser is blocking pop-ups. To go to Bill Pay [click this Bill Pay link](#).

When the screen refreshes again, the Bill Pay screen should display

Mozilla Firefox



While in the Firefox app, click the three dots in the top right corner and then click 'Request Desktop Site'



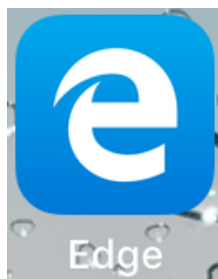
Click the 'Bill Payments' tab in Online Banking and then click 'click this Bill Pay link'



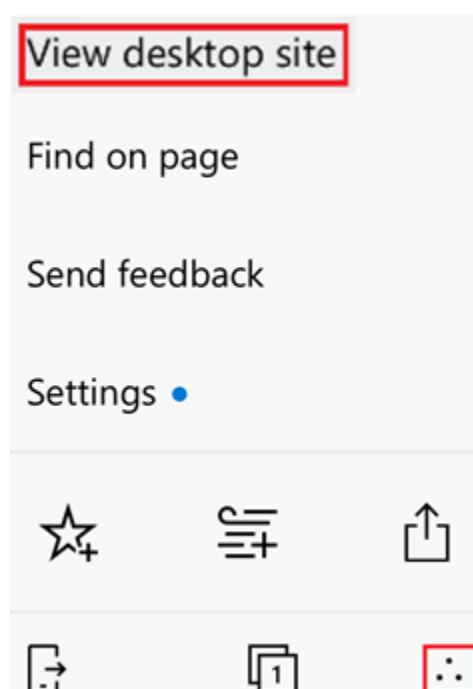
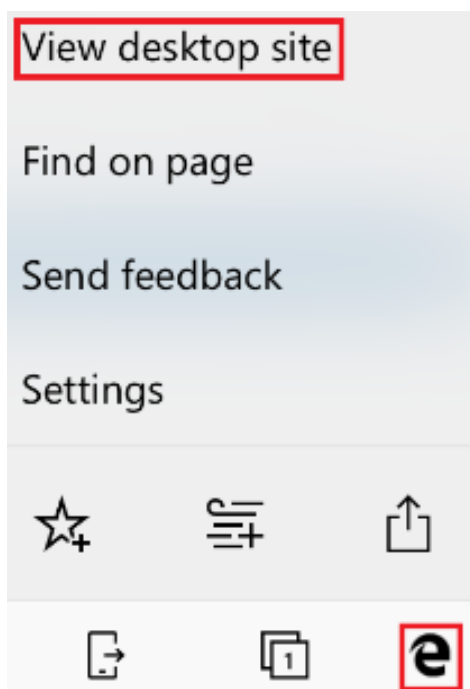
Your browser is blocking pop-ups. To go to Bill Pay [click this Bill Pay link](#).

When the screen refreshes again, the Bill Pay screen should display

Microsoft Edge



While in the Edge app, click either the 'e' or the three dots in the bottom right corner and then click 'View desktop site'

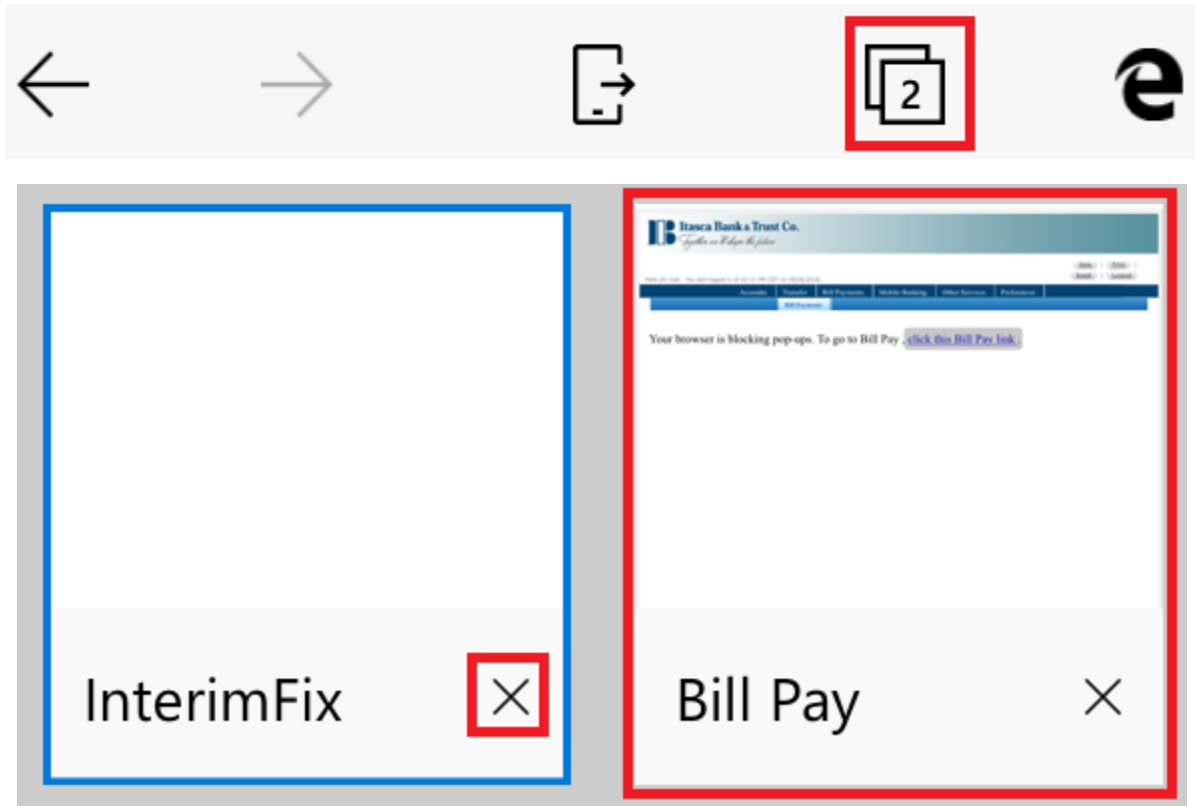


Click the 'Bill Payments' tab in Online Banking and then click 'click this Bill Pay link'



Your browser is blocking pop-ups. To go to Bill Pay [click this Bill Pay link](#).

A new, blank window will open. Click the squares on the bottom of the screen, close the 'InterimFix' window, and then open the 'Bill Pay' window



When you click the 'Bill Payments' tab in Online Banking, Bill Pay should display